



3302016

STATE OF WEST VIRGINIA  
DEPARTMENT OF HEALTH AND HUMAN RESOURCES  
BUREAU FOR PUBLIC HEALTH  
OFFICE OF ENVIRONMENTAL HEALTH SERVICES

Joe Manchin III  
Governor

August 25, 2006

Martha Yeager Walker  
Secretary

WVAWC-KANAWHA VALLEY DIST  
HOLBROOK, THOMAS W  
P O BOX 1906  
CHARLESTON, WV 25327

RE: WVAWC-KANAWHA VALLEY DIST  
PWSID WV3302016, Kanawha County

Dear Mr. Holbrook:

Your local Source Water Assessment and Protection (SWAP) emergency/contingency and local management activities has been received and reviewed. In the future, as your water system SWAP program progresses; a more formal management plan may be developed.

If you have any questions, please contact me at 304-558-6713.

Sincerely,

J. Scott Rodehaver, Assistant Manager  
Source Water Assessment and Protection Program  
Environmental Engineering Division

JSR/cjj

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Capitol and Washington Streets  
1 Davis Square, Suite 200  
Charleston, West Virginia 25301-1798  
Telephone: 304-558-2981

## SURFACE SYSTEMS - EMERGENCY/CONTINGENCY AND LAND MANAGEMENT PLAN

(Please Keep a Copy for Your Files)

PLEASE CHECK APPROPRIATE ITEM(S). PRINT OR TYPE AND ATTACH ADDITIONAL SHEETS IF NEEDED.

System Name: West Virginia American Water - Kanawha Valley District County: Kanawha  
 Address: 1600 Pennsylvania Avenue PWSID#: WV13302016  
Charleston, WV 25302 Date: 8-10-2006  
 Telephone: 304-340-2036 Fax: 304-345-4963 Email: rbogges@wvawater.com

1. The water users will be notified of a water emergency by:  
 Word-of-mouth ☐ Posted notices ☐ Door-to-door canvas ☐ Radio ☒ Newspaper ☒  
 Other \_\_\_\_\_
2. Phone numbers for emergency services:  
 Police: 911 Fire: 911 Ambulance: 911  
 County Director of Emergency Services (Name and number) Dale Petry 304-746-7911
3. Name, location, and phone number of person(s) that the consumer should notify regarding a potential problem so that the operator can assess the potential problem and notify the appropriate parties:  
American Water call center 1-800-685-8660
4. This plan will be reviewed every five (5) years. The revised plan will be dated and distributed to the following: Plant staff and selected management staff
5. The most likely causes of a water disruption are: Drought ☐ Contaminant spill ☐ Flooding ☒  
 Other Main breaks
6. Short-term alternative sources of water are:  
☐ Locally purchased bottled water ☐ Backup well  
☒ Transported by (name and phone) West Virginia American Water personnel  
 Other \_\_\_\_\_
7. Long-term alternative sources of water are: None  
☐ Another intake or well (Is this intake or well available for use?) Yes ☐ No ☐  
☐ Connection to another system (name) \_\_\_\_\_  
 Other \_\_\_\_\_
8. Intake shut down is the responsibility of Local utility management
9. A list of possible contractors needed during an emergency is maintained? Yes ☒ No ☐ This list is maintained and updated by Risk Management Department
10. Please identify any local source water protection management activities on the list below that you are Planning to do with a (P), Currently doing with a (C), or have Interest in doing with an (I) in your area.  
☐ Risk Management Plans  
☒ Emergency Response Plans  
☐ Contingency Plans  
☐ Participate in an early warning communication network  
☒ Stream monitoring beyond the normal regulatory requirements

- ☐ Land use measures (i.e. prohibition of various land uses in area, special permitting of land uses, transfer of development rights, growth controls, etc.)
- ☐ Land or easement acquisitions
- ☒ Public education and outreach activities (i.e. signage and stencils for visual awareness of protection areas, and newspaper, radio or TV ads about drinking water) *ORSANCO*
- ☒ Participate in a local source water or watershed committee *Little Sandy Creek Watershed*
- ☒ Review your watershed for potential contaminant sources
- ☐ Surface water flow modeling

11. Public participation and education will be accomplished by: Word-of-mouth ☐  
☐ Posted notices ☐ Public meetings ☐ Pamphlets ☐ Lectures  
☒ Other *CCRs*

12. List any additional ideas or explanations of possible source water activities for your area in the space provided below.

This survey was completed on 8-10-2006 by \_\_\_\_\_  
Date

*Thomas W. Holbrook*  
Signature

Thomas W. Holbrook  
Printed Name

Water Quality Manager  
Position Title

2008003599 F  
Operator Certification Number

## THANK YOU!!!

The Source Water Assessment and Wellhead Protection Program is administered by the WV Department of Health and Human Resources, Bureau for Public Health. The **EMERGENCY/CONTINGENCY AND LAND MANAGEMENT PLAN** information provided will be used to update and maintain the currently approved wellhead/source water protection plans and related projects. If you have any questions or comments regarding this survey, please contact Scott Rodeheaver at:

Office of Environmental Health Services  
Capitol and Washington Streets  
1 Davis Square, Suite 200  
Charleston, WV 25301-1798  
Phone: 304.558.6713 Fax: 304.558.0324  
Email: [scottrodeheaver@wvdhhr.org](mailto:scottrodeheaver@wvdhhr.org)  
Website at <http://www.wvdhhr.org/oehs/ecd/swap/>